

# Integrity Line Facts



Available 24 hours a day, 365 days a year.

*Call any time, from any location. You DO NOT have to give your name.*

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## What is the Integrity Line?

The Integrity Line is a telephone hotline to report unethical, fraudulent, or illegal acts by City of Atlanta officials, employees, and contractors.

## Where do I call?

1-800-884-0911

## When should I call the Integrity Line?

You should speak up to report

- conflicts of interest
- theft and fraud
- accounting and audit irregularities
- misuse of city property
- inappropriate gifts and gratuities
- improper dealings with customers and vendors
- illegal harassment and discrimination
- threats or violence

## Why should I call?

Integrity does matter. Being honest and trustworthy in our dealings with each other and with citizens makes our City a better place to work and live.

## Who takes the calls?

The City has contracted with an independent company, The Network, to operate the call center.

## Where is the hotline located?

The call center is based locally in Norcross, Georgia.

## When can I call?

The Integrity Line operates 24 hours a day, 365 days a year.

## Can I remain anonymous?

Yes. You do not have to give your name.

## What happens when I call?

A trained interviewer will ask questions to elicit facts that will enable the City to investigate your complaint.

## How does the City learn about my complaint?

The Network sends a written report on your call within 24 hours to the Ethics Officer, City Auditor, and Compliance Manager.

## What happens to my complaint?

The City will conduct a thorough analysis of each complaint. Depending on the information available, the case may be investigated by audit, ethics, or compliance staff; referred to law enforcement agencies; or referred to the relevant city department. Enforcement actions will be recommended to the Board of Ethics or appropriate city management staff, as warranted.

## Who do I call for more information?

- Ginny Looney, Ethics Officer  
404.330.6286, [ethicsofficer@atlantaga.gov](mailto:ethicsofficer@atlantaga.gov)
- Jeffrey Norman, Compliance Manager  
404.330.6462, [jnorman@atlantaga.gov](mailto:jnorman@atlantaga.gov)
- Leslie Ward, City Auditor  
404.330.6452, [lward1@atlantaga.gov](mailto:lward1@atlantaga.gov)